

# PSJ3

# Exhibit 580



January 6, 2011

**E-Mail and Express Mail**

Paul Farley, Vice President  
National Accounts  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017

**RE: Cardinal Concerns About CVS # 0174, 1136, 2732, 2848 and 3639**

Dear Paul:

CVS Caremark appreciates you meeting with us on December 2, 2010, and sharing your concerns about controlled substance purchases by several CVS pharmacies.

Since our meeting, CVS has undertaken actions to address your concerns about those specific pharmacies and to address suspicious ordering and dispensing generally. CVS has distributed guidelines that reinforce the company's position that pharmacists use their professional judgment when determining whether to fill prescriptions. The guidelines identify inappropriate prescription-seeking behavior and advise pharmacists how to minimize risk of dispensing for other than legitimate prescriptions.


CVS representatives also met with Drug Enforcement Administration and Florida Department of Health investigators regarding dispensing issues in Florida.

Teams of CVS Pharmacy Supervisors and Regional Loss Prevention Managers visited the following Florida pharmacies: CVS # 0174 (Daytona Beach), CVS # 1136 (Homestead), CVS # 2732 (Hollywood), CVS # 2848 (Pompano Beach) and CVS # 3639 (Bushnell). The teams interviewed pharmacy staff, reviewed controlled substance ordering, receiving and dispensing procedures, controlled substance records and reports, and security. The teams also audited certain drugs.

The teams found no evidence of controlled substance diversion or significant losses. CVS is confident that pharmacists and their staffs at these pharmacies understand how to minimize the risk of dispensing controlled substances, particularly opioids for pain management, for non-legitimate purposes.

CVS is comfortable with Cardinal continuing to ship controlled substances to these pharmacies and look forward to continuing to work with you to address matters of mutual concern. Please let me know if you still have concerns about these pharmacies or if you have concerns about others.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Whalen", with a long horizontal flourish extending to the right.

Brian E. Whalen  
Director, Pharmacy Merchandising

cc: Michael A. Mone – Cardinal Health  
Karen O. Gibbs – CVS Caremark  
Larry K. Houck – CVS Caremark



# Anti-Diversion Early Dialogue Profile

**REVIEWED**

By Christopher J. Forst at 9:14 am, Oct 27, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

**DEA LICENSE INFORMATION**

DEA Number: BF7368308

Business Activity Code: A 3 CHAIN PHARMACY

DEA Schedules: 22N 33N 4 5

License Expiration Date: 20101231

**CUSTOMER INFORMATION**

HOLIDAY CVS, L.L.C. DBA: CVS/PHARMACY # 02848

2036 E. ATLANTIC BLVD.

POMPANO BEACH FL 33060 9547816785 9547816785

Dominant Accounting Class: CHAIN PHARMACY CVS

First Cardinal Account Created: 1/1/2001

Visited by QRA / # of Visits / Most Recent Visit:

**PURCHASE PROFILE***The below metrics are aggregated based on the previous 12 months sales figures*

|                                    |           |              |         |
|------------------------------------|-----------|--------------|---------|
| # of Drug Families Purchased:      | 45        | Hydrocodone  | 4,585   |
| Total Rx Sales (\$):               |           | Oxycodone    | 535,910 |
| Control Substance (CS) Sales (\$): |           | Alprazolam   | 3,380   |
| Rx Dosage Units Sold               | 1,072,389 | Phentermine  | 600     |
| CS Dosage Units Sold:              | 633,018   | Carisoprodol | 590     |
| % CS Purchases                     | 59.03%    | Tramadol     | 1960    |
| % AHOP CS Purchases                | 86.01%    |              |         |

**EARLY DIALOGUE INFORMATION**

Drug Family: 9143 OXYCODONE HYDROCHLORIDE

Allocated Accrual:

Threshold Limit:

% of Limit:

Previous Month Max:

% Variance (Max):

**HISTORICAL PURCHASE DATA**

|        |        |        |        |
|--------|--------|--------|--------|
| Oct 09 | 39,740 | Apr 10 | 36,110 |
| Nov 09 | 47,200 | May 10 | 46,050 |
| Dec 09 | 55,300 | Jun 10 | 50,510 |
| Jan 10 | 35,500 | Jul 10 | 54,620 |
| Feb 10 | 31,500 | Aug 10 | 43,520 |
| Mar 10 | 33,460 | Sep 10 | 62,400 |

**DISTRACK INFORMATION**

K02 LK

11 BF7368308 9143

**REGIONAL DEMOGRAPHICS**

Region: South South Atlantic

County / Population: BROWARD 1,623,018

Population of Zip Income / Household Median Age

33,389 \$34,060.00 36.10

**REVIEW CHECKLIST**

Customer Profile

Held Order

AR Limit

Shipped Report

Ordered Report

Release/Cancel Report

Validate Order Limits

Customer Inquiry

SCI Repository Review

Contact Customer

**QRA DECISION**

Increase SOM Limits

Decrease SOM Limits

QRA Site Visit

Sales Site Visit



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10/27/2010 8:46:52 AM

CONFIDENTIAL

CAH\_MDL2804\_02364442



**Rausch, Nicholas**

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**From:** Saul, Amy  
**Sent:** Monday, January 19, 2009 2:00 PM  
**To:** Rausch, Nicholas; Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael  
**Subject:** RE: CVS Store for Review

Nick,

I just spoke to the pharmacist who submits C2 orders. He states there was a new pain clinic that opened a few blocks away. He is not sure when it opened. It is called Atlantic Medical Solutions (?) and he believes it is in the 900 block of North Federal Highway.

**Amy Saul**

Cardinal Health  
Dublin, OH  
National Accounts Retail  
Phone 614-757-6554  
Fax 614-553-5544

---

**From:** Rausch, Nicholas  
**Sent:** Monday, January 19, 2009 9:44 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** RE: CVS Store for Review

Jennifer,

One additional item to note is that the store's purchases of Oxycodone products changed in June of 2008. Could you please find out what happened?

Thanks!

Nick

---

**From:** Rausch, Nicholas  
**Sent:** Monday, January 19, 2009 9:29 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** CVS Store for Review

Jennifer,

Our DC personnel identified an order placed by a CVS store for Oxycodone products that warranted additional review. Specifically, CVS 02848 (DEA BF7368308) located in Pompano Beach, FL ordered 60 bottles of 100 count OXYCODONE HCL (NDC 00406853001). Although the quantity ordered did not create a threshold limit, the number of bottles ordered of this specific product varies from the store's normal purchase pattern.

We have reviewed this order here at Corporate and have determined that the store's purchases of Oxycodone products warrant additional review. Could you please reach out to CVS and ask that they review the Oxycodone purchases made by this store and let us know if: 1) the order was made in error; and/or 2) if their have been substantial utilization changes at the store?

1/20/2009

CONFIDENTIAL

CAH\_MDL2804\_02364443

Thanks!

Nicholas Rausch  
Manager, Regulatory Management  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017  
614-757-3148 tel  
614-652-8781 fax

1/20/2009

CONFIDENTIAL

CAH\_MDL2804\_02364444



**Rausch, Nicholas**

---

**From:** Saul, Amy  
**Sent:** Monday, January 19, 2009 2:00 PM  
**To:** Rausch, Nicholas; Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael  
**Subject:** RE: CVS Store for Review

Nick,

I just spoke to the pharmacist who submits C2 orders. He states there was a new pain clinic that opened a few blocks away. He is not sure when it opened. It is called Atlantic Medical Solutions (?) and he believes it is in the 900 block of North Federal Highway.

**Amy Saul**

Cardinal Health  
Dublin, OH  
National Accounts Retail  
Phone 614-757-6554  
Fax 614-553-5544

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**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
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Thanks!

Nick

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**Sent:** Monday, January 19, 2009 9:29 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** CVS Store for Review

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We have reviewed this order here at Corporate and have determined that the store's purchases of Oxycodone products warrant additional review. Could you please reach out to CVS and ask that they review the Oxycodone purchases made by this store and let us know if: 1) the order was made in error; and/or 2) if their have been substantial utilization changes at the store?

1/19/2009

CONFIDENTIAL

CAH\_MDL2804\_02364445

Thanks!

Nicholas Rausch  
Manager, Regulatory Management  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017  
614-757-3148 tel  
614-652-8781 fax

1/19/2009

CONFIDENTIAL

CAH\_MDL2804\_02364446



**Rausch, Nicholas**

---

**From:** GMB-QRA-Anti-Diversion  
**Sent:** Friday, January 16, 2009 11:29 AM  
**To:** Mone, Michael; Forst, Christopher; Rausch, Nicholas  
**Subject:** FW: Order of Interest BF7368308  
**Importance:** High

---

**From:** Kurtz, Bob  
**Sent:** Thursday, January 15, 2009 5:49 PM  
**To:** Butler, Joyce; Simmons, Pam; GMB-QRA-Anti-Diversion  
**Subject:** Order of Interest BF7368308  
**Importance:** High

Customer # 024829 ordered a quantity of 60 of item # 3591377. This would have exceeded their previous months total by 18 bottles of 100.

Considering it is only the 15<sup>th</sup> of the month, I reduced the quantity of the ordered item by 24.

*Bob Kurtz*

Operations Supervisor  
Lakeland Division-HSCS  
863-686-3784 x7404

1/12/2010

CONFIDENTIAL

CAH\_MDL2804\_02364447

# Anti-Diversion Early Dialogue Profile

**REVIEWED**

By Christopher J. Forst at 11:16 am, May 27, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

|                          |             |   |                |
|--------------------------|-------------|---|----------------|
| DEA Number:              | BF7368308   |   |                |
| Business Activity Code:  | A           | 3 | CHAIN PHARMACY |
| DEA Schedules:           | 22N 33N 4 5 |   |                |
| License Expiration Date: | 20101231    |   |                |

## CUSTOMER INFORMATION

|   |                |                           |            |            |
|---|----------------|---------------------------|------------|------------|
| HOLIDAY CVS, L.L.C.                               |                | DBA: CVS/PHARMACY # 02848 |            |            |
| 2036 E. ATLANTIC BLVD.                            |                |                           |            |            |
| POMPANO BEACH                                     | FL             | 33060                     | 9547816785 | 9547816785 |
| Dominant Accounting Class:                        | CHAIN PHARMACY |                           | CVS        |            |
| First Cardinal Account Created:                   | 12/7/2007      |                           |            |            |
| Visited by QRA / # of Visits / Most Recent Visit: |                |                           |            |            |

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

|                                    |         |              |         |
|------------------------------------|---------|--------------|---------|
| # of Drug Families Purchased:      | 51      | Hydrocodone  | 5,280   |
| Total Rx Sales (\$):               |         | Oxycodone    | 496,490 |
| Control Substance (CS) Sales (\$): |         | Alprazolam   | 4,100   |
| Rx Dosage Units Sold               | 985,594 | Phentermine  | 700     |
| CS Dosage Units Sold:              | 585,107 | Carisoprodol | 600     |
| % CS Purchases                     | 59.00%  | Tramadol     | 1720    |
| % AHOP CS Purchases                | 51.00%  |              |         |

## EARLY DIALOGUE INFORMATION

|                     |      |                         |
|---------------------|------|-------------------------|
| Drug Family:        | 9143 | OXYCODONE HYDROCHLORIDE |
| Allocated Accrual:  |      |                         |
| Threshold Limit:    |      |                         |
| % of Limit:         |      |                         |
| Previous Month Max: |      |                         |
| % Variance (Max):   |      |                         |

## HISTORICAL PURCHASE DATA

|        |        |        |        |
|--------|--------|--------|--------|
| May 09 | 31,500 | Nov 09 | 47,200 |
| Jun 09 | 40,400 | Dec 09 | 55,300 |
| Jul 09 | 43,100 | Jan 10 | 35,500 |
| Aug 09 | 54,200 | Feb 10 | 31,500 |
| Sep 09 | 48,480 | Mar 10 | 33,460 |
| Oct 09 | 39,740 | Apr 10 | 36,110 |

## DISTRACK INFORMATION

|     |           |      |
|-----|-----------|------|
| K02 |           | LK   |
| 11  | BF7368308 | 9143 |

## REGIONAL DEMOGRAPHICS

|                      |                    |                |
|----------------------|--------------------|----------------|
| Region:              | South              | South Atlantic |
| County / Population: | BROWARD            | 1,623,018      |
| Population of Zip    | Income / Household | Median Age     |
| 33,389               | \$34,060.00        | 36.10          |

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Increase SOM Limits
- Decrease SOM Limits
- QRA Site Visit
- Sales Site Visit



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5/26/2010 9:51:02 AM



# Anti-Diversion Customer Profile

BF7368308 HOLIDAY CVS, L.L.C.

**REVIEWED**

By Christopher J. Forst at 9:58 am, Aug 28, 2009

## DEA LICENSE INFORMATION

|                          |             |   |                |
|--------------------------|-------------|---|----------------|
| DEA Number:              | BF7368308   |   |                |
| Business Activity Code:  | A           | 3 | CHAIN PHARMACY |
| DEA Schedules:           | 22N 33N 4 5 |   |                |
| License Expiration Date: | 20101231    |   |                |

## CUSTOMER INFORMATION

|   |                |                           |  |
|---|----------------|---------------------------|--|
| HOLIDAY CVS, L.L.C.                               |                | DBA: CVS/PHARMACY # 02848 |  |
| 2036 E. ATLANTIC BLVD.                            |                |                           |  |
| POMPANO BEACH                                     | FL             | 33060                     |  |
| Dominant Accounting Class:                        | CHAIN PHARMACY | CVS                       |  |
| First Cardinal Account Created:                   | 12/7/2007      |                           |  |
| Visited by QRA / # of Visits / Most Recent Visit: |                |                           |  |

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

|                                    |         |              |         |
|------------------------------------|---------|--------------|---------|
| # of Drug Families Purchased:      | 44      | Hydrocodone  | 5,955   |
| Total Rx Sales (\$):               |         | Oxycodone    | 403,620 |
| Control Substance (CS) Sales (\$): |         | Alprazolam   | 3,920   |
| Rx Dosage Units Sold               | 923,514 | Phentermine  | 500     |
| CS Dosage Units Sold:              | 493,359 | Carisoprodol | 200     |
| % CS Purchases                     | 53.42%  | Tramadol     | 1150    |
| % AHOP CS Purchases                | 44.83%  |              |         |

## SOM EVENT SPECIFIC INFORMATION

|                |           |                              |
|----------------|-----------|------------------------------|
| Drug Family:   | 9143      | OXYCODONE HYDROCHLORIDE      |
| # of Events:   | 1         | Not unreasonable, [REDACTED] |
| Overage date:  | 8/27/2009 |                              |
| Total Accrual: |           |                              |
| Monthly Limit: |           |                              |
| Order#:        | 7497083   |                              |
| Item#:         | 2409266   |                              |

## HISTORICAL PURCHASE DATA

|        |        |        |        |
|--------|--------|--------|--------|
| Aug 08 | 35,250 | Feb 09 | 36,500 |
| Sep 08 | 23,640 | Mar 09 | 16,990 |
| Oct 08 | 25,950 | Apr 09 | 41,900 |
| Nov 08 | 29,730 | May 09 | 31,500 |
| Dec 08 | 39,860 | Jun 09 | 40,400 |
| Jan 09 | 38,800 | Jul 09 | 43,100 |

## DISTRACK INFORMATION

|     |           |       |
|-----|-----------|-------|
| K02 | LK        | 24829 |
| 11  | BF7368308 | 9143  |

## REGIONAL DEMOGRAPHICS

|                      |                    |                |
|----------------------|--------------------|----------------|
| Region:              | South              | South Atlantic |
| County / Population: | BROWARD            | 1,623,018      |
| Population of Zip    | Income / Household | Median Age     |
| 33,389               | \$34,060.00        | 36.10          |

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Release Order ☒
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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8/28/2009 8:26:50 AM



# Anti-Diversion Customer Profile

**REVIEWED**

By Christopher J. Forst at 11:36 am, Sep 01, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

|                          |             |   |                |
|--------------------------|-------------|---|----------------|
| DEA Number:              | BF7368308   |   |                |
| Business Activity Code:  | A           | 3 | CHAIN PHARMACY |
| DEA Schedules:           | 22N 33N 4 5 |   |                |
| License Expiration Date: | 20101231    |   |                |

## CUSTOMER INFORMATION

|   |  |                           |       |            |            |
|---|--|---------------------------|-------|------------|------------|
| HOLIDAY CVS, L.L.C.                               |  | DBA: CVS/PHARMACY # 02848 |       |            |            |
| 2036 E. ATLANTIC BLVD.                            |  |                           |       |            |            |
| POMPANO BEACH                                     |  | FL                        | 33060 | 9547816785 | 9547816785 |
| Dominant Accounting Class:                        |  | CHAIN PHARMACY            |       | CVS        |            |
| First Cardinal Account Created:                   |  | 1/1/2001                  |       |            |            |
| Visited by QRA / # of Visits / Most Recent Visit: |  |                           |       |            |            |

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

|                                    |           |              |         |
|------------------------------------|-----------|--------------|---------|
| # of Drug Families Purchased:      | 51        | Hydrocodone  | 4,685   |
| Total Rx Sales (\$):               |           | Oxycodone    | 532,670 |
| Control Substance (CS) Sales (\$): |           | Alprazolam   | 3,180   |
| Rx Dosage Units Sold               | 1,039,275 | Phentermine  | 500     |
| CS Dosage Units Sold:              | 624,912   | Carisoprodol | 590     |
| % CS Purchases                     | 60.13%    | Tramadol     | 2360    |
| % AHOP CS Purchases                | 86.58%    |              |         |

## SOM EVENT SPECIFIC INFORMATION

|                |           |   |
|----------------|-----------|---|
| Drug Family:   | 9143      | OXYCODONE HYDROCHLORIDE   |
| # of Events:   | 2         | Not unreasonable end-of-month order, order released, [REDACTED] |
| Overage date:  | 8/31/2010 |   |
| Total Accrual: |           |   |
| Monthly Limit: |           |   |
| Order#:        | 1705800   |   |
| Item#:         | 3526621   |   |

## HISTORICAL PURCHASE DATA

|        |        |        |        |
|--------|--------|--------|--------|
| Aug 09 | 54,200 | Feb 10 | 31,500 |
| Sep 09 | 48,480 | Mar 10 | 33,460 |
| Oct 09 | 39,740 | Apr 10 | 36,110 |
| Nov 09 | 47,200 | May 10 | 46,050 |
| Dec 09 | 55,300 | Jun 10 | 50,510 |
| Jan 10 | 35,500 | Jul 10 | 54,620 |

## DISTRACK INFORMATION

|     |           |       |
|-----|-----------|-------|
| K02 | LK        | 24829 |
| 11  | BF7368308 | 9143  |

## REGIONAL DEMOGRAPHICS

|                      |                    |                |
|----------------------|--------------------|----------------|
| Region:              | South              | South Atlantic |
| County / Population: | BROWARD            | 1,623,018      |
| Population of Zip    | Income / Household | Median Age     |
| 33,389               | \$34,060.00        | 36.10          |

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Release Order ✓
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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9/1/2010 8:04:23 AM



# Anti-Diversion Early Dialogue Profile

REVIEWED

By Christopher J. Forst at 9:46 am, Sep 24, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

|                          |             |   |                |
|--------------------------|-------------|---|----------------|
| DEA Number:              | BF7368308   |   |                |
| Business Activity Code:  | A           | 3 | CHAIN PHARMACY |
| DEA Schedules:           | 22N 33N 4 5 |   |                |
| License Expiration Date: | 20101231    |   |                |

## CUSTOMER INFORMATION

|   |                |                           |            |            |
|---|----------------|---------------------------|------------|------------|
| HOLIDAY CVS, L.L.C.                               |                | DBA: CVS/PHARMACY # 02848 |            |            |
| 2036 E. ATLANTIC BLVD.                            |                |                           |            |            |
| POMPANO BEACH                                     | FL             | 33060                     | 9547816785 | 9547816785 |
| Dominant Accounting Class:                        | CHAIN PHARMACY |                           | CVS        |            |
| First Cardinal Account Created:                   | 1/1/2001       |                           |            |            |
| Visited by QRA / # of Visits / Most Recent Visit: |                |                           |            |            |

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

|                                    |           |              |         |
|------------------------------------|-----------|--------------|---------|
| # of Drug Families Purchased:      | 44        | Hydrocodone  | 5,385   |
| Total Rx Sales (\$):               |           | Oxycodone    | 521,990 |
| Control Substance (CS) Sales (\$): |           | Alprazolam   | 3,080   |
| Rx Dosage Units Sold               | 1,045,601 | Phentermine  | 500     |
| CS Dosage Units Sold:              | 618,980   | Carisoprodol | 590     |
| % CS Purchases                     | 59.20%    | Tramadol     | 2160    |
| % AHOP CS Purchases                | 85.78%    |              |         |

## EARLY DIALOGUE INFORMATION

|                     |      |                         |
|---------------------|------|-------------------------|
| Drug Family:        | 9143 | OXYCODONE HYDROCHLORIDE |
| Allocated Accrual:  |      |                         |
| Threshold Limit:    |      |                         |
| % of Limit:         |      |                         |
| Previous Month Max: |      |                         |
| % Variance (Max):   |      |                         |

## HISTORICAL PURCHASE DATA

|        |        |        |        |
|--------|--------|--------|--------|
| Sep 09 | 48,480 | Mar 10 | 33,460 |
| Oct 09 | 39,740 | Apr 10 | 36,110 |
| Nov 09 | 47,200 | May 10 | 46,050 |
| Dec 09 | 55,300 | Jun 10 | 50,510 |
| Jan 10 | 35,500 | Jul 10 | 54,620 |
| Feb 10 | 31,500 | Aug 10 | 43,520 |

## DISTRACK INFORMATION

|     |           |
|-----|-----------|
| K02 | LK        |
| 11  | BF7368308 |
|     | 9143      |

## REGIONAL DEMOGRAPHICS

|                      |                    |                |
|----------------------|--------------------|----------------|
| Region:              | South              | South Atlantic |
| County / Population: | BROWARD            | 1,623,018      |
| Population of Zip    | Income / Household | Median Age     |
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- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Increase SOM Limits
- Decrease SOM Limits
- QRA Site Visit
- Sales Site Visit



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9/24/2010 8:25:59 AM



# Anti-Diversion Customer Profile

**REVIEWED**

By Christopher J. Forst at 3:33 pm, Oct 13, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

|                          |             |   |                |
|--------------------------|-------------|---|----------------|
| DEA Number:              | BF7368308   |   |                |
| Business Activity Code:  | A           | 3 | CHAIN PHARMACY |
| DEA Schedules:           | 22N 33N 4 5 |   |                |
| License Expiration Date: | 20101231    |   |                |

## CUSTOMER INFORMATION

|   |  |                           |       |            |            |
|---|--|---------------------------|-------|------------|------------|
| HOLIDAY CVS, L.L.C.                               |  | DBA: CVS/PHARMACY # 02848 |       |            |            |
| 2036 E. ATLANTIC BLVD.                            |  |                           |       |            |            |
| POMPANO BEACH                                     |  | FL                        | 33060 | 9547816785 | 9547816785 |
| Dominant Accounting Class:                        |  | CHAIN PHARMACY            |       |            | CVS        |
| First Cardinal Account Created:                   |  | 1/1/2001                  |       |            |            |
| Visited by QRA / # of Visits / Most Recent Visit: |  |                           |       |            |            |

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

|                                    |           |              |         |
|------------------------------------|-----------|--------------|---------|
| # of Drug Families Purchased:      | 44        | Hydrocodone  | 5,385   |
| Total Rx Sales (\$):               |           | Oxycodone    | 521,990 |
| Control Substance (CS) Sales (\$): |           | Alprazolam   | 3,080   |
| Rx Dosage Units Sold               | 1,045,601 | Phentermine  | 500     |
| CS Dosage Units Sold:              | 618,980   | Carisoprodol | 590     |
| % CS Purchases                     | 59.20%    | Tramadol     | 2160    |
| % AHOP CS Purchases                | 85.78%    |              |         |

## SOM EVENT SPECIFIC INFORMATION

|                |         |  |
|----------------|---------|--|
| Drug Family:   | 9143    | OXYCODONE HYDROCHLORIDE                              |
| # of Events:   |         | Not unreasonable end-of-month order. Order released. |
| Overage date:  |         |  |
| Total Accrual: |         |  |
| Monthly Limit: |         |  |
| Order#:        | 1959367 |  |
| Item#:         | 3591377 |  |

## HISTORICAL PURCHASE DATA

|        |        |        |        |
|--------|--------|--------|--------|
| Sep 09 | 48,480 | Mar 10 | 33,460 |
| Oct 09 | 39,740 | Apr 10 | 36,110 |
| Nov 09 | 47,200 | May 10 | 46,050 |
| Dec 09 | 55,300 | Jun 10 | 50,510 |
| Jan 10 | 35,500 | Jul 10 | 54,620 |
| Feb 10 | 31,500 | Aug 10 | 43,520 |

## DISTRACK INFORMATION

|     |           |       |
|-----|-----------|-------|
| K02 | LK        | 24829 |
| 11  | BF7368308 | 9143  |

## REGIONAL DEMOGRAPHICS

|                      |                    |                |
|----------------------|--------------------|----------------|
| Region:              | South              | South Atlantic |
| County / Population: | BROWARD            | 1,623,018      |
| Population of Zip    | Income / Household | Median Age     |
| 33,389               | \$34,060.00        | 36.10          |

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Release Order ☒
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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